

COPENHAGEN CLOSET

Gift card terms

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Copenhagen Closet ApS | CVR 46358538
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Purchase and coverage

You purchase Basis or Premium for 1, 2, 3 or 6 months at the total one-off price including 25% VAT shown before payment. The gift covers membership. Cleaning protection, quick swaps and other extras are paid separately. This purchase does not create a paid subscription for the buyer.

Price changes do not reduce the purchased number of months. The gift does not automatically change membership plans or reimburse periods already paid for. Gifts for a different plan are retained for that plan and do not cover the current plan. Eligible gifts are used in order of earliest activation deadline and replace other membership discounts for the covered period.

Recipient and redemption

A gift for an eligible account with a verified email address is assigned automatically after payment. Otherwise a private code is supplied. A gift for an applicant who has already been rejected remains a code. An unassigned code can be bound by the first eligible user who redeems it. Share the code and private gift link only with the intended recipient.

Enter the code on the profile or in the shared referral and gift-code field in the application. New members complete the normal application, identity verification, setup of their own payment method and acceptance of membership terms. A gift does not guarantee approval or automatically reopen an ended membership.

Assignment, activation and deadline

Assignment identifies the recipient account. Activation preserves the months under the deadline rules. Use occurs when a month is applied to a membership period. Automatic assignment does not mean all months have been used or all services delivered.

Activate by the date and time shown on the gift, one year after purchase. Timely activation preserves every purchased month, including later membership periods. A complete application with a valid linked gift submitted before the deadline also preserves the months if approval comes later. A draft or assignment alone does not preserve the deadline. The activation deadline does not automatically extinguish statutory payout rights.

Membership, cancellation and rejection

The gift pays for upcoming eligible membership periods without moving the normal renewal date. The member pays for extras. After the gift period, membership continues at the agreed ordinary price with selected extras unless paid renewal is stopped on the profile. The buyer does not become the payer for the recipient's subscription.

Once redeemed, the gift period runs to completion; no voluntary refund is offered for remaining months. The member can stop subsequent paid renewal. This does not restrict withdrawal rights, statutory payout claims or other mandatory rights. If the application is rejected, the buyer receives a full refund for the covered, linked and unused gifts to the original payment method. New gifts after an existing rejection remain codes.

Right of withdrawal

You normally have the right to withdraw from this online purchase within 14 days of concluding the contract without giving a reason. Before the deadline, send an unequivocal statement to info@copenhagencloset.dk, our postal address below or <https://copenhagencloset.dk/en/gift-cards/withdraw>. You may use the model form below, but this is not mandatory. The online function provides an acknowledgement that can be saved. The notice must be sent before the deadline.

For a valid withdrawal, we refund the amount due without undue delay and no later than 14 days after your notice, normally using the same payment method and without a fee. Digital delivery or account assignment does not itself establish that withdrawal rights have been lost. If statutory information requirements have not been met, the deadline may be extended by law.

Withdrawal from the gift purchase, withdrawal from membership and payment to the gift holder are treated separately. Where membership services have already started, we assess the service actually supplied and the required information and express requests. A proportionate payment is required only where statutory conditions are met. A technically applied gift month does not itself prove that a full month of service has been delivered. The same value is not refunded twice.

Statutory payout

An eligible holder of a paid electronic gift card can claim payment of its remaining value under Danish payment law, including during validity and for up to one year after expiry. We charge no fee for handling this claim. A claim is not rejected solely because the holder is not the original buyer. Contact us for verification of identity, entitlement and remaining value; do not share payment-card details or the full code publicly.

Buyer refunds normally go to the original payment method. Payment to another eligible holder is arranged after verification and handled manually. Used, refunded or previously paid-out amounts are not counted again; any mandatory rights are assessed separately.

Delivery and assistance

After confirmed payment, the buyer can download the gift card and purchase agreement from the confirmation page. Gift emails are subject to manual approval, so immediate email delivery is not promised. Save your agreement and order reference. Contact us about an incorrect recipient email; correction depends on the gift's status. Activated, used or application-bound gifts are not moved through the standard correction process.

Contact Copenhagen Closet ApS, company registration number 46358538, Rådmandsgade 40D, st. tv., 2200 Copenhagen N, info@copenhagencloset.dk, +45 42 44 55 25. Danish law applies subject to mandatory consumer protection. If we cannot resolve a complaint, you can check the available procedures with Nævnenes Hus at naevneneshus.dk.

Model withdrawal form

To Copenhagen Closet ApS, Rådmandsgade 40D, st. tv., 2200 Copenhagen N, info@copenhagencloset.dk:
I/we hereby give notice that I/we withdraw from my/our contract for the following service: ____.
Ordered/received on: _____. Order or contract reference: _____. Consumer's name and address: _____. Date: _____. Signature (only for a paper form): _____.